

Appendix L. Outreach Findings

Figure L-5 AC Transit Issues (from Community Surveys)

	Ashland	Cherryland	South Hayward
Bus does not come often enough on weekdays	14%	7%	25%
Bus does not come often enough on weekends	24%	16%	28%
Bus does not run early enough	14%	10%	19%
Bus does not run late enough	5%	14%	6%
Bus doesn't go close to the places I go.			6%
Bus is not available near my home	19%	23%	13%
Buses do not circulate frequently		1%	
Connections between systems are complicated	24%	26%	3%
From Bus to destination is too far		1%	
Too expensive		1%	
<i>Total Responses</i>	<i>21</i>	<i>81</i>	<i>32</i>

Figure L-6 Examples of Possible Solutions

Area of Focus	Possible "Solutions"	Ashland	Cherry-land	South Hayward
Transit Service, Access and Information	• Shuttles			
	• Extended service hours for AC Transit, East Bay Paratransit and BART			
	• Better AC Transit vehicles, amenities and resources			
	• Transit operators who are efficient, cheerful and reliable.			
	• Education/information			
	• Subsidized taxi program			
	• Free/discounted bus passes			
	• Transit service that goes door-to-door			
	• Improved service frequencies			
	• Local transportation information center			
	• Signage			
	• Trip planning assistance			
	• Bilingual bus drivers			
	• Properly maintained bus shelters			
Pedestrian, Bicycle and Traffic Safety Improvements	• Sidewalk and pavement improvements			
	• Bus shelters			
	• Bicycle parking			
	• Bicycle lanes			
	• Install crosswalks			
	• Crossing guards			
	• Better lighting			
	• Security cameras			
	• Police in the community			
	• Traffic calming			
Automobile-Based/Other	• Low cost auto loans			
	• Mileage reimbursement program/volunteer driver program			
	• Government-sponsored vanpool program			
	• Subsidized car sharing program			
	• Auto repair subsidies (for smog compliance)			